#### Proudly Serving Our Members Since 1955! -- Your Local Credit Union



Visit Our Website Online Banking

Apply for a Credit Card!

# **The Union Dollar News**

January 2025



Looking to begin the New Year with a new vehicle? We have a great deal for you! Apply online today or call 301-306-0610

# Auto Loans at: 3.99% for 72 months\*



Ask our Loan Specialist for more info

Call: 301–306–0610 Or email: Information@ibew26fcu.com

> \*On approved credit, see Loan Specialist for details, terms and conditions apply. Does not apply to loans already financed with us. Insured by the NCUA www.IBEW26FCU.com





## Bring in 2025 with a fresh start on managing your finances

LIMITED

Start today

#### New Year, New Contact Information?

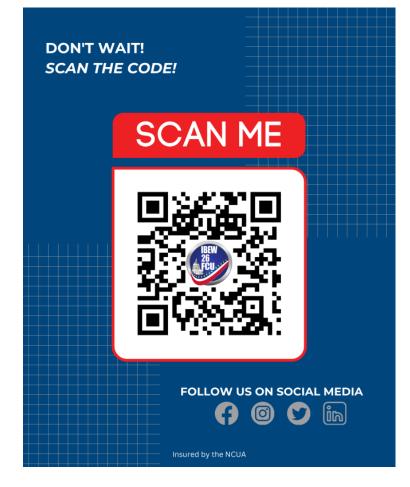
Please contact us with your updated information!

- Phone Number
- Email address
- Address Change of Address Form
- Payable on Death Beneficiary <u>Update your Account Card</u>

To send us your new information, scan and email to information @ ibew26fcu.com, fax to 301-306-0746, or mail to 4371 Parliament Place Suite C, Lanham, MD 20706. Please call with any questions.

:: Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::

Follow us on social media for the latest loan promotions, financial tips, & office closures due to inclement weather.



(scan QR code with your phone or click on image above)

### Do You Still Get a Paper Statement? Sign Up for E-Statements Today!

Avoid the fee and get your statements faster! Log into your online banking and sign up, view the instructions <u>here</u>.



#### Traveling?

- Please call our office to provide travel dates for debit & credit card use -this can prevent your card being shut off due to suspicious, out-of-state activity: 301-306-0610.
- Please note that only credit cards can be used internationally (and require travel date notification).



#### Have Your Ordered a New Debit or Credit Card?

Please note that new debit and credit cards arrive in the mail in a plain, unmarked envelope, which may be confused for spam. If you've ordered a card, check all envelopes that come in the mail!

#### Keep Your Account Safe!

- Download <u>Card Valet</u> to turn your card on and off, and set parameters.
- Never swipe your card if the chip declines, as this can lead to higher risk of fraud.
- Request an anti-skimming card protector to be mailed to you at no cost.



#### Access Your Account 24/7:

- Online Banking
- Mobile Banking and Mobile Deposit
- Surcharge-Free ATM Locator
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: information@ibew26fcu.com

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Upcoming Holiday: Monday, January 20th - Closed for Martin Luther King, Jr. Day

\*Wishing you all the best in 2025!\*

#### Thank you for your continued support!

Joshua C. Urbick CEO

> Contact Us IBEW 26 Federal Credit Union 4371 Parliament Place, Suite C Lanham, MD 20706

> > www.ibew26fcu.com

Local phone: 301-306-0610 Toll free: 888-306-0610 Audio response: 800-724-7573 Email:<u>information@ibew26fcu.com</u>

Office Hours: Monday - Friday 8:30am to 4:00pm



IBEW 26 Federal Credit Union | 4371 Parliament Place Suite C | Lanham, MD 20706 US

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