Proudly Serving Our Members Since 1955! -- Your Local Credit Union





Visit Our Website Online Banking

Apply for a Credit Card!

# The Union Dollar News

### November 2024

Feel that cool autumn breeze?

That means it's time for our Season of Giving & Receiving Sweepstakes, where we're donating to charity and giving you a chance to win \$5,000 with every qualifying digital banking transaction!

(Zelle not applicable to IBEW 26 FCU entries)



Online banking and mobile banking qualify you for a chance to win \$5,000

Participate Today

NO PURCHASE NECESSARY. Click here for Official Rules.



# Features include:

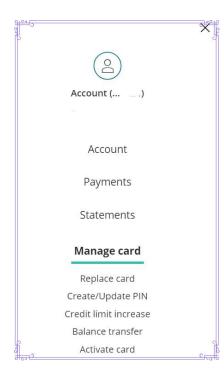
- · Card Activation / Request Card Replacement
- Change PIN
- Create PIN

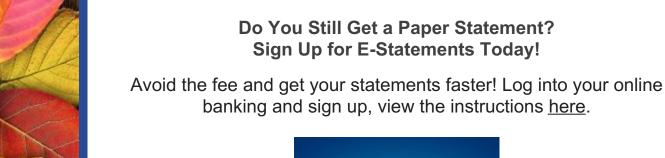
When you log in, you will be redirected to a new log in page. Here, you'll be able to access your account with your existing username and password. \*Please note, if you have the current website bookmarked, or favorited, make sure to update to the new site.

Contact Us: For any questions regarding your account, or the log in process, please call us at 301-306-0610 or email us at information@ibew26fcu.com.

**NCUA** 

Log in to online banking to view your credit card information today and check out the new features! Sneak peek below...







# Follow us on social media!



(scan QR code with your phone or click on image above)

# **Traveling?**

- Please call our office to provide travel dates for debit & credit card use -this can prevent your card being shut off due to suspicious, out-of-state
  activity: 301-306-0610.
- Please note that only credit cards can be used internationally (and require travel date notification).



#### Have Your Ordered a New Debit or Credit Card?

Please note that new debit and credit cards arrive in the mail in a plain, unmarked envelope, which may be confused for spam. If you've ordered a card, check all envelopes that come in the mail!

# **Keep Your Account Safe!**

- Download <u>Card Valet</u> to turn your card on and off, and set parameters.
- Never swipe your card if the chip declines, as this can lead to higher risk of fraud.
- Request an anti-skimming card protector to be mailed to you at no cost.





Take control of your cards and your finances

Download The CardValet® app to set up controls and alerts today.

Learn more

#### **Access Your Account 24/7:**

- Online Banking
- Mobile Banking and Mobile Deposit
- Surcharge-Free ATM Locator
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: information@ibew26fcu.com
- :: Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::

# **Upcoming Holidays:**

Closed Thursday, November 28th & Friday, November 29th for Thanksgiving



# We are Thankful for our Members! Wishing you all a safe and joyous holiday.

## Thank you for your continued support!

Joshua C. Urbick CEO

#### Contact Us

IBEW 26 Federal Credit Union 4371 Parliament Place, Suite C Lanham, MD 20706

#### www.ibew26fcu.com

Local phone: 301-306-0610
Toll free: 888-306-0610
Audio response: 800-724-7573
Email:information@ibew26fcu.com

Office Hours: Monday - Friday 8:30am to 4:00pm



IBEW 26 Federal Credit Union | 4371 Parliament Place Suite C | Lanham, MD 20706 US

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